

## Cancellation Policy

### Right of Withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the date the contract is concluded. To exercise your right of withdrawal, you must notify us

PlagAware GmbH  
Brumersweg 35/1  
89233 Neu-Ulm  
Email: [support@plagaware.com](mailto:support@plagaware.com)

by means of a clear statement (e.g., a letter sent by mail, email, or contact form) regarding your decision to withdraw from this contract. You may use the sample withdrawal form or the [online form](#) for this purpose, though this is not required. To meet the withdrawal deadline, it is sufficient for you to send your notification of exercising your right of withdrawal before the withdrawal period expires.

### Consequences of Withdrawal

If you withdraw from this contract, we must refund all payments we have received from you without delay and no later than fourteen days from the day on which we receive notification of your withdrawal from this contract. For this refund, we will use the same payment method you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund.

Your right of withdrawal expires prematurely as soon as we have fully performed the service. The contract is deemed fulfilled and the service fully performed on our part at the moment the plagiarism check is carried out and the digital deliverable (the report) is delivered or made available to you—regardless of whether the maximum possible number of pages for the selected package was fully utilized by the specific check.

This applies provided that you have expressly agreed prior to the start of the service that we may begin the plagiarism check before the expiration of the withdrawal period, and you have confirmed your awareness that you lose your right of withdrawal upon our full performance of the contract.

End of the Cancellation Policy

The above right of withdrawal does not apply if the legal transaction can be attributed to your commercial or self-employed professional activity (B2B transactions).

## Sample Withdrawal Form

(If you wish to withdraw from the contract, please fill out this form and return it to us.)

Note: You can submit this form online at <https://www.plagaware.com/de/widerruf>. If you use this option, we will immediately send you an email confirming receipt of your withdrawal.

To:  
PlagAware GmbH  
Brumersweg 35/1  
89233 Neu-Ulm  
Email: [support@plagaware.com](mailto:support@plagaware.com)

I/we hereby cancel the contract I/we entered into for the provision of the following service:

Date of order: \_\_\_\_\_

Order number: \_\_\_\_\_

Customer's name: \_\_\_\_\_

Customer number: \_\_\_\_\_

Customer email address: \_\_\_\_\_

Note: Please find the customer number and order number on your invoice. Providing this information is optional, but it helps us process your order more quickly, accurately, and without the need for follow-up questions.

\_\_\_\_\_

Date

\_\_\_\_\_

Signature (only for paper submissions)